
Nouveau Traite Civilité Pratique France Honnêtes

services&administration; objectifs évaluateurs - cific-vd - plan de formation employé/e de commerce du 26 septembre 2011. partie a : domaine de compétences opérationnelles : 1.1

servicesetadministration_catalogue_objectifs_évaluateurs_12122016_final 2 **situations de travail et d'apprentissage - cific-vd** - cific suisse - extrait du «dossier de formation et des prestations employé/e de commerce cific services et administration» 4 exemple situation de travail : recueillir les vœux particuliers de la clientèle au guichet et les con- signer par écrit afin d'améliorer la qualité

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